

Our Business Terms

For our traditional funerals, we ask you to pay for any third party fees ('the disbursements') a minimum of three working days before the day of the funeral. If this payment is not received the funeral cannot go ahead. The final invoice for our charges is sent to you a few days after the funeral and we ask that you kindly pay it within 60 days from the date of the invoice. After 60 days we reserve the right to charge interest on any overdue amount at the rate of 2% per calendar month or part thereof until the account is settled in full.

For funerals where the client is making an application to the Department of Work and Pensions for a payment from the Social Fund, the difference between the amount we estimate the DWP may pay and the total cost of the funeral must be paid a minimum of three working days before the day of the funeral. If this payment is not received the funeral cannot go ahead.

For funerals where our client (the person instructing us in the arrangements) is not resident in the UK, the total cost of the funeral must be paid three working days before the day of the funeral. If this payment is not received the funeral cannot go ahead.

If you have chosen a Direct Cremation or Direct Burial payment must be made, in full, a minimum of three working days before the cremation/burial. If this payment is not received then the cremation/burial cannot go ahead.

We accept payment by cash, cheque, debit or credit card and via internet banking.